Dear customers,

Care and transparency in global supply chains are becoming more and more important in society and in companies. This applies to the supply chains of everyday goods such as food, but also consumer goods of all kinds - including, of course, textiles.

Unfortunately, human rights abuses and environmental damage continue to be widespread in global supply chains. What responsibility do companies bear? What care must they take?

DUE DILIGENCE FOR SUPPLY CHAINS

Since 1st January 2023, the Supply Chain Due Diligence Act (LkSG) has been in force. A European supply chain law will follow. With a stable majority, the European Parliament in Brussels agreed for an EU-wide supply chain law in June 2023.

This puts more and more companies in the position of having to take due diligence within their supply chains more seriously and act accordingly. After all, with the entry into force of supply chain laws, companies are legally obliged to take more care.

L-SHOP-TEAM'S EFFORTS FOR MORE CARE IN TEXTILE SUPPLY CHAINS

We are a medium-sized family business with now about 200 employees at our headquarters in Unna. With our subsidiaries we are represented in 12 countries and have thus grown into an international L-SHOP-TEAM group. With increasing company size, our responsibility within the L-SHOP-TEAM, the society and also in the cooperation with suppliers/brands along the supply chains also increases.



1. POLICY STATEMENT: L-SHOP-TEAM'S CODE OF CONDUCT

We have set out our values and principles in a Code of Conduct.

✓ Its contents are based on the Industry Code of Conduct of the German Textile and Fashion Industry published by the general assiciation of the German Textile and Fashion Industry and the German Retail Association (HDE).

✓ It is based on internationally established standards and covers the principles and standards of conduct relevant to the industries: human rights, labor standards, environmental responsibility, ethical business practices, and integrity.

We have committed ourselves to acting in accordance with the Code of Conduct with the ambition of ensuring that risk management and due and diligence independently of any legal obligation are pursued. In doing so, we comply with the requirements of the LkSG and implement them.



2. RISK MANAGEMENT

One focus of our implementation is the requirement described in § 4 LkSG the establishment of an appropriate and effective risk management system. In an internal risk analysis, we assess our suppliers on the basis of, for example

 \checkmark memberships with organizations that work to improve working conditions and workers' rights in textile supply chains,

 \checkmark company's own Code of Conduct, which they communicate to their upstream suppliers,

 \checkmark certifications of production sites aimed at improving environmentally friendly production processes and/or social working conditions,

the use of certified raw materials with regard to e.g. organic and social standards,

low-pollutant manufacturing that exceeds the legal EU REACH requirements.

The criteria that are used for the assessment are regularly checked for up-to-dateness and supplemented.

In our newsletters, we strive to provide the most accurate information possible about the activities of our suppliers and their brands - without a green coating. Look out for the newsletter section take a look & enquire.



We welcome the fact that our suppliers continue to pursue ambitious goals in terms of sustainability and fair play along the supply chains. We see ourselves as a team, because only together with our business partners we can bring change: Taking responsibility, looking and influencing where everyone can do it best - from raw material (cultivation) to sales markets.

SO THAT YOU ARE WELL INFORMED EVEN BEYOND

We have summarized many other sustainable topics for you on two pages. For example: "What does organic cotton in conversion mean?" "What is meant by CO2-neutral parcel shipping?" and "What does our Fairtrade partnership entail?". The topics are available for you to download in our "Know How" section.

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You need certificates of individual articles or have further questions? Please contact us. We look forward to exchanging ideas with you on these topics.

Your L-SHOP-TEAM

L-SHOP-TEAM GmbH | Otto-Hahn-Str. 27 | 59423 Unna www.l-shop-team.de | Tel.: +49 2303 90190 | info@l-shop-team.de